



# PRIVACY POLICY

At **Power Pack**, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect your data when you visit or make a purchase from our website: [www.powerpack.com.pk](http://www.powerpack.com.pk).

## 1. Information We Collect

We may collect the following information when you visit or use our website:

- Name
- Contact Number
- Email
- Permanent Address
- Order and Payment Information
- Any additional information you voluntarily provide through forms or communication

We do not collect or store sensitive financial information like credit/debit card numbers.

Payments are made securely through manual bank deposit into our official company account.

## 2. How We Use Your Information

We use your information to:

- Process and fulfill your orders
- Provide customer support
- Improve our website and services
- Send order updates and promotional communications (only with your consent)

## 3. Data Protection

We implement a variety of security measures to maintain the safety of your personal information.

Your data is stored in secure servers and is only accessible to authorized personnel.

## 4. Sharing of Information

We do not sell, trade, or rent your personal information to others. We may share your information only with trusted service providers for order fulfillment, delivery, or communication purposes, under strict confidentiality agreements.

## 5. Cookies

Our website uses cookies to improve your browsing experience. Cookies help us remember your preferences and optimize site performance. You can control cookies through your browser settings.

## 6. Your Rights

You have the right to:

- Request access to the information we hold about you
- Request corrections or updates to your personal data
- Request deletion of your personal information (subject to legal and operational requirements)

To exercise any of these rights, please contact us at [info@powerpack.com.pk](mailto:info@powerpack.com.pk).



### **7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

### **8. Contact Us**

If you have any questions regarding this Privacy Policy or how your data is handled, please contact us at:

**info@powerpack.com.pk**

**0328-2013435**